



JESSENIA CHALEN

Master's Degree in Project Management

Contact

✉ hola@jesseniachalen.com

☎ +593 9 96449908

📍 Guayaquil, Ecuador

🌐 jesseniachalen.com

Skills

- Communication
- Customer oriented
- Team work
- Responsibility
- Leadership

Education Background

- Universidad de Especialidades Espiritu Santo (UESS)
Master's Degree in Project Management
2018 - 2022
- Universidad de Guayaquil (UG)
Computer Systems Engineer
2010 - 2016

Certifications

- Scrum Product Owner Professional Certificate - Certiprof
2020
- Scrum Master Professional Certificate SMPC - Certiprof
2021

About me

I have experience working in systems project management under agile frameworks, I like to be detailed in the activities to be performed.

I count with a great capacity for information analysis and experience in team management.

I like to give my best in any project, always emphasizing teamwork.

Professional Experience

S2 Consultores | Product Owner

2023 - Present

Projects: Online Investment for Companies (Banco Bolivariano), Interoperability (Banco Bolivariano)

- Coordinate project development with the technical team
- Meetings with users to confirm business rules and certification.
- Define product objectives.
- Determine product features and create the backlog.
- Create user stories.
- Prioritize and manage the product backlog.
- Oversee product development stages.
- Analysis and coordination of requirements with stakeholders.

Funiber | Product Owner

2015 - 2023

- Define product objectives.
- Determine product features and create the backlog.
- Create user stories.
- Prioritize and manage the product backlog.
- Oversee product development stages.
- Analysis and coordination of requirements with stakeholders.
- Software quality testing.
- Team management under agile methodologies (SCRUM-BAN).

C&CDComputer | Help-Desk

2014 - 2015

- Attend and manage incidents reported by users.
- Submit reports on service levels and incidents attended. Follow-up and control of reported issues.

Banco D-MIRO | Developer

2013 - 2014

- Participation in the Microcredit Project - IDB.
- Development and implementation of new interfaces.
- Changes in the TOPAZ system with Oracle PL/SQL database.
- Analysis, design and development of assigned projects.